Module 05: The Quality Manual

Module 5
Decoding ISO 15189™

Module 05: The Quality Manual

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This module will help you design a quality manual — your roadmap to your quality management system. Explore the pros and cons of several different frameworks for designing a quality manual. You can expect to gain:

- An understanding of what comprises a quality manual
- Options for a quality manual framework
- Tips for surviving an audit
Bonus Material:
- Sample Quality Manuals
- Readiness Workbook
- Video Coaching Tips

Key Content
1. What is a Quality Manual
2. Conformance with ISO 15189
3. Processes and Their Interaction
4. The Purpose of a Quality Manual
5. Writing the Manual
6. Creating the Basic Framework
7. Writing a Policy
8. Quality Policy
10. Surviving the Audit